

June 15, 2021

Japanese Passport Services Appointment Information (effective 15 June 2020)

Consulate General of Japan in Los Angeles

© Japanese Services for Japanese Passports and Registration will use an appointment system starting Monday, June 15th 2020. Further details can be found at the following link:

https://www.la.us.emb-japan.go.jp/itpr_ja/appointment.html

○ These measures were put in place so we can continue to provide services to Japanese residents living in southern California and the state of Arizona even during the Coronavirus pandemic.

Japanese passport service hours have also been amended. Both passport and registration application appointments and pickup appointments are now in the morning and afternoons. In an effort to reduce congestion in the waiting room and decrease wait times, only those who have made an appointment will be provided services. We apologize for the inconvenience and appreciate your understanding.

○ Please confirm the details from the link below and proceed with the appointment reservation procedure prior to coming to the Consulate General. We hope that by not requiring personal information, you can make an appointment reservation with peace of mind that your information is safe and secure. Please visit the link below for the appointment reservation system.

https://www.la.us.emb-japan.go.jp/itpr_ja/appointment.html

○ For non-urgent matters (e.g. renewing Japanese passports with more than 6 months of validity), please visit the Consulate General at a later time. If you have an urgent, emergency or life-threatening situation, please call the Consulate General by phone at (213)617-6700.

○ Please share this information with anyone who may need Japanese Passport and Registration Services at the Consulate General of Japan in Los Angeles.