

August 11, 2020

Japanese Passport Services Appointment Information (effective 15 June)

Consulate General of Japan in Los Angeles

© The Consulate General of Japan in Los Angeles Japanese Passport Services will use an appointment system starting Monday, June 15th. Further details can be found at the following link:

https://www.la.us.emb-japan.go.jp/itpr_ja/appointment.html

○ These measures were put in place so we can continue to provide services to Japanese residents living in southern California and the state of Arizona even during the Coronavirus pandemic while adhering to state, county, and city mandates and ordinances.

Japanese passport service hours have also been amended. Both Japanese passport application appointments and Japanese passport pickup appointments are in the morning only. In an effort to reduce congestion in the waiting room and decrease wait times, only those who have made an appointment will be provided services. We apologize for the inconvenience and appreciate your understanding.

○ Please confirm the details from the link below and proceed with the appointment reservation procedure prior to coming to the Consulate General. We hope that by not requiring personal information, you can make an appointment reservation with peace of mind that your information is safe and secure. Please visit the link below for the appointment reservation system.

https://www.la.us.emb-japan.go.jp/itpr_ja/appointment.html

○ For non-urgent matters (e.g. renewing Japanese passports with more than 6 months of validity), please visit the Consulate General at a later time. If you have an urgent, emergency or life-threatening situation, please call the Consulate General by phone at (213)617-6700.

○ Please share this information with anyone who may need Japanese Passport Services at the Consulate General of Japan in Los Angeles.

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Announcement from Consulate General of Japan, Los Angeles Visa Section

All visitors must wear face coverings over noses and mouths while visiting the Consulate General of Japan in accordance with City of Los Angeles Public Order.

We have received a notice from our building, City National 2CAL, that visitors who fail to wear face coverings while on the premises may be refused admission.

Visitors will be subject to a non-contact thermometer. Those with a reading of 37.5°C (99.5°F) or higher will be refused entry. Please visit after you have recovered if you do not feel well.

REVISED VISA SECTION WINDOW HOURS, BY APPOINTMENT ONLY:

1:30pm – 3:30pm MONDAY, WEDNESDAY, and FRIDAY only

(There will be NO morning visa applications and NO morning visa pick-ups, effective August 5th, 2020)

In general, visas are **NOT** being issued unless it is an **emergency/special circumstance due to the travel ban.**

Please note the following:

1. Transit, Tourism, Work, and Student visa applications are **NOT** accepted at this time.
2. Family emergency short-term stay visa: Please call 213-617-6700 to verify necessary documents.
3. Long-term stay visa: Those with a **Certificate of Eligibility under the category of “Spouse or Child of Japanese National,”** with a **special circumstance**, may apply for a long-term stay visa. Please call 213-617-6700 to verify necessary documents.
4. For other special circumstances, please call 213-617-6700 and ask for the Visa Section.

Revised Processing Times

All visa applications will take approximately 4-5 business days to process. There will be NO expedited services for any applications. Applicants from remote areas are advised to provide a prepaid return envelope and a release of liability.

Notice

Please do not come to the Consulate General of Japan if it is not urgent business.

Please be understanding of unforeseen circumstances and possible long wait times.